




# Collaboration between Fiscal Intermediary and Personal Care Management Agencies

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# Stavros C.I.L.

-  History
-  Philosophy
-  Programs and services

# FEA Programs at Stavros

- Fiscal Intermediary
- Senior Care Options (SCO)
- Real Choice
- Veterans Independence Plus (VIP)
- Consumer Directed Care (CDC)

# Role of Personal Care Management (PCM) agencies

- Intake consumers
- Communicate with PCP
- Evaluate for PCA Program
- Submit evaluation for approval
- Consumer training

# Role of FI

- Employer and Employee packets
- Tax ID numbers for consumer
- Prior Authorization for consumer
- New Hire Verification
- PCA payments
- Payroll subcontractor

# What works well

- Consumer mailings
- Quarterly meetings with PCMs
- Monthly reporting to PCMs
- Monthly consumer notification
- Skills Training Requests

# What Needs Improvement

- Late PCA payments
- Incorrect Prior Authorizations
- Poorly trained consumer surrogates

Thank you!

