

New Hampshire Division of Long Term Supports and Services



State Agency Mission

The Division of Long Term Supports and Services, Bureau of Elderly and Adult Services envisions a long term system of supports that: Promotes and supports individuals and family direction; Provides supports that meet the needs of individuals and families; Provides high quality care and supports; and Promotes efficiency.

Populations Served

- ✓ **Older Adults**
- ✓ **Adults with Physical Disabilities**
- ✓ **Adults with Developmental Disabilities**
- ✓ **Individuals with Traumatic and/or Acquired Brain Injuries**
- ✓ **Individuals with Behavioral Health Conditions**
- ✓ **Individuals with Substance Use Disorders**
- ✓ **Other:** The NWD System of Access serves all populations, all payers.

Organizational Structure

The director is hired by a higher ranking employee, but serves at the convenience of the Governor, and oversees a staff of 82 FTE.

Local Network

1 Independent Living Center

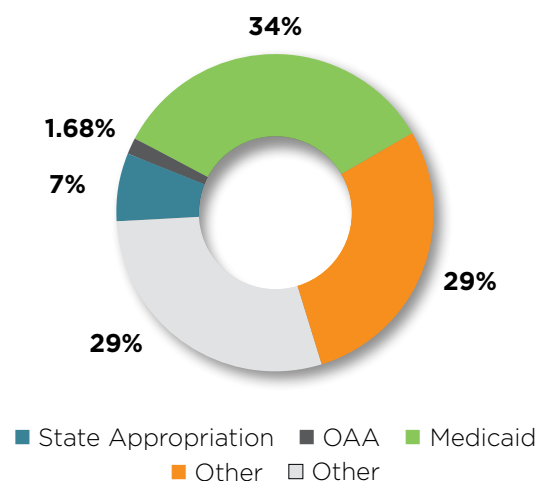
The State Agency also performs the functions of Area Agencies on Aging in New Hampshire.

Top Five Agency Policy Priorities

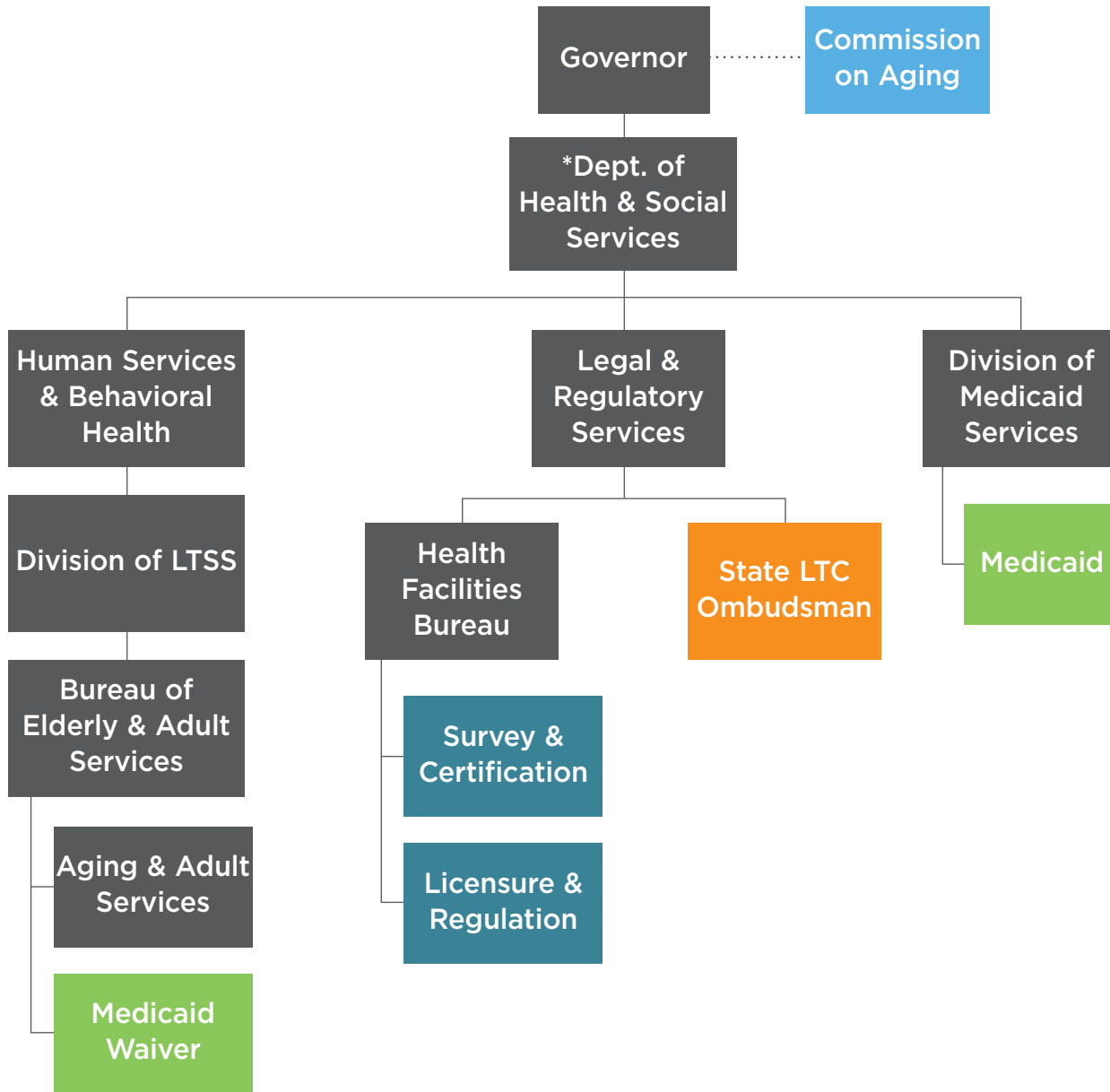
1. Workforce Shortage
2. Adult Protective Services
3. Delivering Services Remotely during COVID
4. Mitigating Social Isolation
5. Supporting Caregivers

Agency Funding Sources

Total FY2020 Budget \$476,300,000



New Hampshire Division of Long Term Supports and Services



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| <ul style="list-style-type: none"> ■ Aging or Physical Disability Services and Agency or Division with Multiple Functions ■ Medicaid Services ■ Long-term Care Ombudsman ■ Provider Regulation and Oversight | <ul style="list-style-type: none"> ■ Advisory Board Denotes an advisory board or a contractual/indirect reporting relationship. * Denotes Cabinet-level Agency |
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Responsibilities of New Hampshire's Division of Long Term Supports and Services

| Aging & Adult Services | |
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| Set statewide aging policy | ✓ |
| Set statewide disability policy | ✓ |
| Administer Older Americans Act (all programs except SCSEP) | ✓ |
| Administer Senior Community Service Employment Program | ✓ |
| Administer a state-funded aging & disability program | ✓ |
| Manage state Aging & Disability Resource Center network | ✓ |
| Administer the State Health Insurance Assistance Program | ✓ |
| Provide Adult Protective Services (18+) | ✓ |
| Provide Elder Protective Services <i>only</i> (60-65+) | |
| Operate state-owned institutional facilities | ✓ |
| Oversee guardianship program | ✓ |
| Serve as state guardian | |
| Oversee Centers for Independent Living | |
| Administer State Vocational Rehabilitation Program | |
| Administer State Assistive Technology Program | |
| Manage No Wrong Door system | ✓ |

| Medicaid Services | |
|---|---|
| Administer Medicaid State Plan Services | |
| Administer Medicaid HCBS waiver(s) | ✓ |
| Administer PACE program | |
| Perform Medicaid functional eligibility determinations | ✓ |
| Perform Medicaid financial eligibility determinations | |
| Provide case management services to Medicaid recipients | ✓ |
| Administer PASRR | ✓ |
| Regulate and administer managed long-term services and supports | |
| Provide quality assurance for managed long-term services and supports | |
| Provide quality assurance for Medicaid HCBS | ✓ |

| Responsibilities for Provider Management | |
|--|---|
| Regulate institutional providers | ✓ |
| License institutional providers | |
| Regulate HCBS providers | ✓ |
| License HCBS providers | |

Key State Initiative

New Hampshire's State Plan on Aging: Advancing the state's efforts in understanding, serving, supporting and celebrating older individuals across the state

Despite funding challenges, the Bureau of Elderly and Adult Services (BEAS), service providers and community organizations have continued to provide the core foundation programs of the Older Americans Act (OAA) to older people, caregivers and their families. In addition to providing these core programs, BEAS, in partnership with the State Plan on Aging Committee, State Committee on Aging and ACL, has identified the following additional "sustainment and improvement" goals within this State Plan:

1. Support older people to stay active and healthy;
2. Promote person-centered thinking and practices;
3. Ensure the rights, safety, independence and dignity of older people and prevent their abuse, neglect and exploitation; and
4. Advance age-friendly communities.

For more information visit: <https://www.dhhs.nh.gov/dcbcs/beas/documents/spoa.pdf>

