



1201 15th Street NW, Suite 350
Washington, DC 20005-2842
Tel: 202/898-2578 Fax: 202/898-2583
Website: <http://www.nasuad.org>

Monthly I&R/A Liaison Teleconference
Thursday, January 5, 2012
11:30 am ET

Meeting Notes

NASUAD Presenter

Sara Tribe, Policy Associate

Welcome

Sara Tribe welcomed everyone to the call, and introduced herself as the new I&R/A liaison in light of Rex O'Rourke's departure back to his native Australia. She provided a brief background on her experience and recent work with the I&R/A Support Center.

During this month's call we will do a general check-in as we kick off 2012 together. We are looking for suggestions on ideas for topics that you would like us to cover for **monthly support center calls** throughout the year and the **upcoming AIRS conference** from May 20-23.

NASUAD is organizing the AIRS Conference Aging Track again this year and we encourage you to [submit a proposal](#) and/or contact Sara directly with questions about proposal ideas. Proposals submitted before March 1, 2012 will be entered in a drawing for one of several free AIRS Conference registrations.

Some ideas for both of the above are as follows:

- a) Annual policy update
- b) Partnerships across organizations – possibly a panel discussion (to include state, local and possibly federal staff - AAAs, ADRCs, CILs, 211, VA)
- c) Managing systems change in the current financial environment
- d) Working with people with disabilities/history of independent living
- e) New Options Counseling standards
- f) Care Transitions

g) Focus group on the I&R Support Center

Callers suggested the following ideas for AIRS Conference and/or Monthly Support Center Calls:

- a) Reports and Measures, what I&R/A professionals are tracking, especially with respect to LTSS, CILs, DD, MH (i.e. what is/should be required)
 - o Helpful for Care Transitions and Options Counseling, especially in work with I & A and what the other states do cross-state
 - o Best practices for getting more funding by using measurements to show where there are gaps in service delivery
- b) Policy updates- for future I/R &A calls- OAA, and ACA specifics would be especially helpful
- c) Monthly call- Balancing Incentive Payment Program (BIPP) updates directly from CMS
- d) Combining effort of I&R and ADRC efforts to resolve transportation issues (n4a)
- e) Hilary Dalin - National Center for Benefits Outreach and Enrollment (NCOA) - public benefits come up so frequently in the work of I&R/A professionals - maybe a session on the minimum level of what I&R/A professionals should know about the ins and outs of public benefits, opportunities for being more person centered in benefit information giving, and challenges/traps for the unwary.
- f) NCOA - Community Mapping webinar on warm transfers – promising practices

Sara- planning on putting together a quick online survey, see what I&R/A Support Center participants are most interested in pursuing.

Sara: As you know from past calls, we are always looking for success stories and promising practices to highlight on these calls and on the Support Center website. These can be anything from a successful integration of ADRCs and I&Rs in a state, to an innovative method for working with a new non-English-speaking population in a geographic area.

Please feel free to contact Sara especially regarding AIRS Conference or Monthly call topics:

Stribe@nasuad.org

202-898-2578

Closing

Thanks so much everyone and I look forward to working with all of you in 2012!